



AGENDA

Collier County Local Coordinating Board for the Transportation Disadvantaged

**NOTE: THIS IS AN IN-PERSON MEETING
IN-PERSON COMMITTEE QUORUM REQUIRED**

Collier County Government Center
Admin. Bldg. F, IT Training Room, 5th Floor
3299 Tamiami Trail East
Naples, FL 34112

ANNUAL PUBLIC WORKSHOP

Wednesday – March 4, 2026
1:30 p.m.

1. CALL TO ORDER

A. Roll Call

2. APPROVAL OF AGENDA

3. ANNUAL PUBLIC WORKSHOP ON LOCAL TRANSPORTATION DISADVANTAGED (TD)
PROGRAM AND PROCESS

A. Public Comments on Local TD Program and Process

B. Member Comments on Local TD Program and Process

C. Annual TD Program LCB Training

4. ADJOURN ANNUAL PUBLIC WORKSHOP

This meeting of the Collier County Local Coordinating Board (LCB) for the Transportation Disadvantaged is open to the public and citizen input is encouraged. Any person wishing to speak on any scheduled item may do so upon recognition by the Chairperson. Staff requests that all cell phones and other such devices be turned off during meeting.

Any person desiring to have an item placed on the agenda shall make a request in writing, with a description and summary of the item, to the MPO Executive Director or the LCB Chair by calling (239) 252-5884 14 days prior to the date of the next scheduled meeting of the LCB. In accordance with the Americans with Disabilities Act, any person requiring special accommodations to participate in this meeting should contact the Collier Metropolitan Planning Organization 72 hours prior to the meeting by calling (239) 252-5814.

Any person who decides to appeal a decision of this board will need a record of the proceedings pertaining thereto, and therefore may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based. The MPO's planning process is conducted in accordance with Title VI of the Civil Rights Act of 1964 and Related Statutes. Any person or beneficiary who believes that within the MPO's planning process they have been discriminated against because of race, color, religion, sex, age, national origin, disability, or familial status may file a complaint with the Collier MPO Title VI Coordinator Ms. Suzanne Miceli (239) 252-5814 or by email at: Suzanne.Miceli@collier.gov or in writing to the Collier MPO, attention: Ms. Miceli, at 2885 South Horseshoe Dr., Naples, FL 3104.

EXECUTIVE SUMMARY
ANNUAL PUBLIC WORKSHOP ON LOCAL TRANSPORTATION DISADVANTAGED
PROGRAM AND PROCESS
ITEM 3A

Public Comments on Local TD Program and Process

OBJECTIVE: To obtain feedback and comments from the public on the Transportation Disadvantaged (TD) program in Collier County.

CONSIDERATIONS: Each year, as required by the TD Planning Grant, the LCB conducts an in-person public workshop to solicit input from the public on the TD program in Collier County, including any unmet needs or other areas that relate to the program.

In addition to a notice of the public workshop being published in Naples Daily News, MPO staff has distributed workshop flyers (**Attachment 1**) to numerous local agencies (**Attachment 2**). MPO staff has also coordinated with the Community Transportation Coordinator to have virtual flyers posted on paratransit vehicles and at transfer stations, as well as advertised the event in its monthly newsletter and on Collier County's Facebook page.

STAFF RECOMMENDATION: That LCB members receive and consider public comments on the TD program.

Prepared By: Dusty Hansen, Senior Planner

ATTACHMENT(S):

1. 2026 LCB Annual Public Workshop flyers (English and Spanish)
2. Agency Distribution List for flyers



MARCH 4, 2026 | 1:30 PM

JOIN US!

ANNUAL PUBLIC WORKSHOP

**FOR THE TRANSPORTATION
DISADVANTAGED**



Calling All Paratransit Community!

We want to hear from you!

The Local Coordinating Board for the Transportation Disadvantaged (LCB) is a committee dedicated to you.

Attend the LCB's Annual Public Workshop and tell us how the Collier County Paratransit system is working for you!

When

March 4, 2026 | 1:30PM

Where

Collier County Government Center
Building F
IT Training Room, 5th Floor
3299 Tamiami Trail East
Naples, FL 34112

Questions?

collier.mpo@collier.gov
239-252-5814

**To learn
more, go to**  **colliermpo.org**



4 de marzo de 2026 | 1:30 PM

¡Únase a nosotros!

Taller público anual

Para personas con dificultades de transporte



Un llamamiento a toda la comunidad de transporte adaptado.

¡Queremos saber tu opinión!

La Junta Coordinadora Local para Personas con Dificultades de Transporte (LCB) es un comité dedicado a usted.

¡Asista al taller público anual de LCB y cuéntenos cómo funciona para usted el sistema de transporte adaptado del condado de Collier!

Cuando

4 de marzo de 2026 | 1:30PM

Dónde

Edificio F del Centro Gubernamental
del Condado de Collier
Sala de capacitación de TI, 5.º piso
3299 Tamiami Trail Este
Naples, Florida 34112

¿Preguntas?

collier.mpo@collier.gov
239-252-5814

Para obtener más información, visite colliermopo.org.



LCB Workshop 3/4/26 Attachment 2

Monique Barnhart, PR Manager
City of Naples
735 8th Street South
Naples, FL 34102

Eagle Lakes Community Park
11565 Tamiami Trail E.
Naples, FL 34113

East Naples Community Park
3500 Thomasson Drive
Naples, FL 34112

Mayor Howie Grimm
Everglades City Council
102 Copeland Ave. N.
Everglades City, FL 34139

Golden Gate Community Center
4701 Golden Gate Parkway
Naples, FL 34116

Golden Gate Community Park
3300 Santa Barbara Boulevard
Naples, FL 34116

Immokalee Community Park
321 North 1st Street
Immokalee, FL 34142

Immokalee Sports Complex
505 Escambia Street
Immokalee, FL 34142

Collier County Library-Headquarters
ATTN: Public Information Coordinator
2385 Orange Blossom Drive
Naples, FL 34109

Mike Sheffield, City Clerk
City of Marco Island
50 Bald Eagle Drive
Marco Island, FL 34145

Max Hasse Jr. Community Park
3390 Golden Gate Blvd West
Naples, FL 34120

Pelican Bay Community Park
764 Vanderbilt Beach Road
Naples, FL 34108

Veteran Services
ATTN: Communications Coordinator
3339 Tamiami Trail East
Health Bldg., Ste. 212
Naples, FL 34112

Collier County Library-Naples Regional
ATTN: Public Information Coordinator
650 Central Ave.
Naples, FL 34102

Veterans Community Park
1895 Veterans Park Drive
Naples, FL 34110

SWFL Regional Workforce Develop.
ATTN: Public Information Coordinator
3050 Horseshoe Dr. N, Ste. 110
Naples, FL 34104

Manor Care Health Services
6135 Rattlesnake Hammock Road
Naples, FL 34113

Lely Palms Retirement Community
1000 Lely Palms Drive
Naples, FL 34113

Manor Care Nursing & Rehab Center
3601 Lakewood Boulevard
Naples, FL 34112

Fla. Div. of Vocational Rehabilitation
3001 Tamiami Trail N, Ste. 102
(Collier Place II)
Naples, FL 34103

Aristocrat
10949 Parnu Street
Naples, FL 34109

David Lawrence Centers
ATTN: Public Information Coordinator
6075 Bathey Lane
Naples, FL 34116

Bentley Care Center
875 Retreat Drive
Naples, FL 34110

Heritage Healthcare
777 9th Street N.
Naples, FL 34102

Imperial Health Care Center
900 Imperial Golf Course Blvd.
Naples, FL 34110

The Glenview at Pelican Bay
100 Glenview Place
Naples, FL 34108

ATTN: Communications Coordinator
NAMI Collier County
3050 Horseshoe Dr. N, Ste. 168
Naples, FL 34104

The Carlisle
6945 Carlisle Court
Naples, FL 34109

Tuscany Villas of Naples
8901 Tamiami Trail E.
Naples, FL 34113

Terracina Grand
6825 Davis Boulevard
Naples, FL 34104

Communications & Public Affairs
Collier County Gov't Center
3299 Tamiami Trail E, Suite 102
Naples, FL 34112

Davita Dialysis
6625 Hillway Cir.
Naples, FL 34112

Kidney Institute of Naples
878 109th Avenue N
Naples, FL 34108

Naples Dialysis Center
4529 Executive Drive, Suite 103
Naples, FL 34119

Golden Gate Senior Center
4898 Coronado Parkway
Naples, FL 34116

Goodlette Arms Apartments
948 Goodlette-Frank Road
Naples, FL 34102

STARability Foundation
ATTN: Communications Director
720 Goodlette-Frank Rd. N.
Naples, FL 34102

Collier County Library-Vanderbilt Beach
ATTN: Public Information Coordinator
788 Vanderbilt Beach Rd.
Naples, FL 34108

Collier County Library-Immokalee
ATTN: Public Information Coordinator
417 N. First St.
Immokalee, FL 34142

Parkinson's Assoc. of SW Florida
2575 Northbrooke Plaza Dr., Ste. 301
Naples, FL 34119

CareerSource SWFL
ATTN: Public Information Coordinator
750 South 5th Street
Immokalee, FL 34142

Naples South Dialysis Center
4270 Tamiami Trail E
Naples, FL 34112

Naples Artificial Kidney Center
1750 SW Health Parkway
Naples, FL 34109

Davita Dialysis Ave Maria
5340 Useppa Drive
Ave Maria, FL 34142

Baker Senior Center Naples
6200 Autumn Oaks Lane
Naples, FL 34119

NCH Briggs Wellness Center
399 9th Street North
Naples, FL 34102

Harmonia The Club
Adult Day Care Center
3425 10th Street N
Naples, FL 34103

Collier County Library-Estates
ATTN: Public Information Coordinator
1266 Golden Gate Blvd. W.
Naples, FL 34120

Collier County Library-Golden Gate
ATTN: Public Information Coordinator
2432 Lucerne Road
Naples, FL 34116

Fresenius Kidney Care Naples
1750 SW Health Pkway
Naples, FL 34109

Collier County Library-South Regional
ATTN: Public Information Coordinator
8065 Lely Cultural Pkwy
Naples, FL 34113

FMC South Collier
12703 Tamiami Trail E
Naples, FL 34113

US Renal Care
2700 Immokalee Rd, Ste 22
Naples, FL 34110

UCP
4227 Exchange Avenue
Naples, FL 34104

Joint Replacement Institute
3466 Pine Ridge Road
Naples, FL 34109

Mooring Retirement Center
111 Moorings Park Drive
Naples, FL 34105

Pure Life Renal of Naples
3540 Pine Ridge Rd.
Naples, FL 34109

Collier County Library-Marco Island
ATTN: Public Information Coordinator
210 S. Heathwood Dr.
Marco Island, FL 34145

Collier County Library-East Naples
ATTN: Public Information Coordinator
8787 Tamiami Trail East
Naples, FL 34113

US Renal Care
12250 Tamiami Trail East, Ste. 103
Naples, FL 34113

US Renal Care
6101 Pine Ridge Road
Naples, FL 34119

US Renal Care
8300 Collier Blvd.
Naples, FL 34114

Sylvester Comprehensive Cancer Center
2390 9th Street N
Naples, FL 34103

Florida Cancer Specialists
3530 Kraft Road, Ste. 300
Naples, FL 34105

Florida Cancer Specialists
8350 Sierra Meadows Blvd., #2
Naples, FL 34113

Advocate Radiation Oncology
1775 Davis Blvd.
Naples, FL 34102

The ABLE Academy
5860 Golden Gate Pkwy
Naples, FL 34116

River Park Community Center
301 11th St N
Naples, FL 34102

Ardent Manor Inc
2900 Tamiami Trail North
Naples, FL 34103

EXECUTIVE SUMMARY
ANNUAL PUBLIC WORKSHOP ON LOCAL TRANSPORTATION DISADVANTAGED
PROGRAM AND PROCESS
ITEM 3C

Annual Transportation Disadvantaged Local Coordinating Board Training

OBJECTIVE: To update the Local Coordinating Board (LCB) on the Transportation Disadvantaged program and agency requirements.

CONSIDERATIONS: MPO staff will present a PowerPoint training presentation (**Attachment 1**) regarding the Commission for the Transportation Disadvantaged program and the roles of the LCB, the MPO, and the Community Transportation Coordinator.

A brief overview of the Sunshine Law for LCB members is included in **Attachment 2**.

STAFF RECOMMENDATION: That the Board receive the annual training presentation.

Prepared By: Dusty Hansen, Senior Planner

ATTACHMENT(S):

1. 2026 LCB Training Presentation
2. Information About the Sunshine Law for Members

Collier County Transportation Disadvantaged Local Coordinating Board Training

MARCH 4, 2026



Presentation Overview

What is the MPO and the transportation disadvantaged (TD) program?

Responsibilities of the MPO, the TD provider, and the LCB under the program

TD Service Plan – key provisions

Some of the current challenges for TD service

Florida's Sunshine Law

Way to help fund TD trips in Collier County

What is Collier MPO?

- ▶ Established in 1982
- ▶ Designated by federal law
 - ▶ 23 United States Code (U.S.C.) 134, 49 U.S.C. 5303, 23 Code of Federal Regulations 450.310, and 339.175 Florida Statutes
- ▶ Responsible for the development of the area's transportation plans and for coordinating the transportation planning process
- ▶ Exists in all urban areas over 50,000 in population, if the agencies in that area spend federal money on transportation improvements
- ▶ The goal is to provide a **continuing, cooperative**, and **comprehensive** (“3-C”) planning process.
- ▶ Designated planning agency in charge of Collier LCB

Transportation Disadvantaged (TD) Persons



- ▶ **“Transportation disadvantaged” means those persons who because of physical or mental disability, income status, or age are unable to transport themselves or to purchase transportation and are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, social activities, or other life-sustaining activities, or children who are handicapped or high-risk or at-risk as defined in s. 411.202.**

Sec. 427.011(1), Fla. Stat.

TD Program Overview

- ▶ In 1979, Legislature created the TD program to be “fully responsive to the needs” of this population. The Florida Legislature created the CTD and TD Trust Fund in 1989
- ▶ The purpose is to “**coordinate**” transportation services in each county in Florida
- ▶ Implemented by three primary entities at local level:
 - ▶ Community Transportation Coordinator (CTC) – Oversees the delivery of TD services in designated county or multi-county area-**Collier Board of County Commissioners**
 - ▶ Planning Agency – Coordinates planning activities for local TD program- **Collier MPO**
 - ▶ Local Coordinating Board (LCB) – Represents stakeholders and advises on the delivery of TD services-**Collier LCB**

What is “Coordinated Transportation”?

“Coordination” is the arrangement of transportation “in a manner that is cost-effective, efficient, and reduces fragmentation and duplication of services” (s. 427.011, F.S.)

For example, an individual may have access to medical transportation through Medicaid but requires another funding source to access employment

Paratransit trips that are not “sponsored” by any other agency or provided as an extension of the fixed-route system may be reimbursed to the CTC under the TD Trust Fund

MPO Responsibilities as the LCB Planning Agency

- ▶ Assists the CTC and LCB in implementing local TD program
- ▶ Staffs and appoints members to the LCB
- ▶ Facilitates the appointment of the CTC and recommends approval by the CTD
- ▶ Works with CTC and LCB in developing the TD Service Plan
- ▶ Reviews the CTC's Annual Operating Report and submits to the LCB each year
- ▶ Administers LCB meetings and complies with requirements of annual TD Planning Grant
- ▶ Evaluates the performance of the CTC (along with LCB) annually



LCB Responsibilities

- ▶ Represents local stakeholders of the TD program and advises on the delivery of TD services in Collier County
- ▶ Assists in establishing TD eligibility guidelines and trip priorities
- ▶ Assists with the development of the TD Service Plan
- ▶ Assists with the annual evaluation of the CTC
- ▶ Appoints a grievance committee to address unresolved complaints
- ▶ Meets at least once per quarter
- ▶ Annually reviews and updates the LCB Bylaws, Grievance Procedures, and a Rate Model to establish a reimbursement rate for TD trips
- ▶ Reviews grant applications involving TD funds

CTC Responsibilities



- ▶ Provides and/or contracts with transportation companies to deliver trips to TD customers in Collier County.
- ▶ Recommends TD eligibility guidelines and trip prioritization to LCB.
- ▶ Assists LCB in developing the TD Service Plan.
- ▶ Submits performance data to the CTD, compiled within the Annual Operating Report (AOR).

**COLLIER COUNTY
TRANSPORTATION DISADVANTAGED SERVICE PLAN**

MAJOR UPDATE
FY 2023/24 – FY 2027/28

APPROVED BY LCB
October 4, 2023
Amended September 4, 2024

Prepared for:

The Collier County Metropolitan Planning Organization

In Coordination with:

Collier County Local Coordinating Board for the Transportation Disadvantaged

&

Collier County Public Transit and Neighborhood Enhancement Division



Prepared By:



**TRANSPORTATION DISADVANTAGED
SERVICE PLAN**



ANNUAL UPDATE FY 2025

Approved May 7, 2025
Local Coordinating Board

Prepared by Dusty Hansen, Senior Planner
Collier Metropolitan Planning Organization
2885 South Horseshoe Drive, Naples, FL 34104
239-252-5814, collier.mpo@colliercountyfl.gov, www.colliermpo.org



What is the TD Service Plan (TDSP)?

The TDSP can be accessed at
<https://colliermpo.org/transit>

Key TDSP Elements – Trip Priority List

Priority	Trip Purpose – Categories and Definitions
1	MEDICAL -- medical, dental, or therapeutic services including hospital appointments; clinic visits; dialysis; health department; speech, occupational, physical therapies; psychiatric, psychological services.
2	EMPLOYMENT -- work or employment training education such as Job Service and vocational technical schools. a. Permanent disability employment trips b. Elderly or Low Income employment trips
3	EDUCATION – K-12 Schools, Higher Education (College and University, Career and Adult Education)
4	SOCIAL for agency-related activity -- Support services such as those through Department of Children and Families, Department of Vocational Rehabilitation, mental health centers, churches, senior citizen programs. This includes civic responsibilities (governmental services, voting), but excludes nutritional programs.
5	NUTRITIONAL -- adult congregate meal programs, breakfast programs, food stamp procurement and food shopping trips.
6	GROUP RECREATION -- Group trips booked through a single reservation request for non-essential, non-employment related activities such as: bowling, bingo, beach, parks, restaurants, libraries, or theaters. A group is defined as a minimum of three (3) passengers having either the same trip origination or destination.
7	PERSONAL BUSINESS -- non-agency activities essential to maintenance of independence including banking, shopping, legal appointments, religious activities, etc. a. Disabled, elderly or low income b. Trips for persons with a self-created transportation hardship

Key TDSP Elements-Pick Up Window and Travel Times

- ▶ “Door-to-door” shared ride service
- ▶ Pick up Window:
 - ▶ Passenger to be ready 1 to 2 hours before appointment time
- ▶ Travel Times determined by length of trip:
 - ▶ 9 miles or less 60 mins.
 - ▶ 9-18 miles 75 mins.
 - ▶ 18 miles or more 120 mins.
- ▶ Medical/employment trips goal of 30 minutes early to 0 minutes late
- ▶ Goal of 90% on-time performance rate.



TD Service Challenges



25% increase in trip volume over the last 3 years

Longer distance trip requests

Increased traffic congestion

Increased wear of vehicles

Substantial increase in demand for TD trips

Increased costs

Grant funding to provide TD trips has not increased with trip demand

TD Trip Funding to the CTC

Fiscal Year	TD Trip & Equipment Grant Funding to the CTC	CTC Cost to Provide Paratransit Trip	Max Trips under the T&E Grant Funding	TD (non-ADA) Trips Provided by the CTC
2024/25	\$765,349	\$51.38	14,896	24,873
2023/24	\$744,198	\$46.55	15,987	25,673
2022/23	\$768,742	\$53.87	14,270	24,511

Source: CTC's Annual Operating Reports

*Note that Collier County contributes to funding TD trips

LCB is Governed by Florida's Sunshine Law

No pre or post meeting discussions with other LCB members regarding matters that may be discussed at a LCB meeting

Do not use non-member liaisons between members

As a LCB member, any correspondence or emails to or from you relating to your service on LCB is a public record

If a matter before LCB creates a conflict of interest for you, abstain from voting and from persuasive discussion on the matter

You Can Help Fund TD Trips for Collier County!

- ▶ Funding for the program comes from revenues collected from vehicle registrations
- ▶ If you wish to make a voluntary contribution, there is a box to check on your vehicle registration form to indicate that your additional money is to go to the Transportation Disadvantaged Trust Fund
- ▶ 100% of funds collected in each county goes toward additional trips in that county



CHECK THE BOX

It Takes So Little To Help So Much!

You can easily help provide transportation for children at risk, seniors, disabled and low-income residents in **YOUR** community!

CHECK THE BOX and donate \$1 or MORE to the Transportation Disadvantaged Voluntary Trust Fund when you register or renew the tag on your car, truck or boat.

100% of All Donations Go To Assist People In YOUR Community.

"I rely on this service to transport me to and from work on a daily basis-I wouldn't be employed without it."
—Karen J.
Palm Beach County, FL

"I have been in a nursing home for three years and this is my only means of transportation."
—August E.
Brevard County, FL

"Going to the doctor's office, grocery shopping, church and other activities makes my quality of life worth living."
—Doris S.
Palm Beach County, FL

"It is critical that I have this transportation assistance to my dialysis three times a week."
—Lenny M.
Nassau County, FL

"We don't drive. We would not be able to get anywhere."
—Loretta B.
Flagler County, FL

For additional information please contact:
Florida Commission for the Transportation Disadvantaged
805 Swannock Street, MS 48
Tallahassee, Florida 32310-0150
1-800-983-2425
www.floridastate.gov/cta



Thank You!

DUSTY HANSEN, PLANNER II
COLLIER MPO
DUSTY.HANSEN@COLLIER.GOV
(239) 252-5850

WWW.COLLIERMPO.ORG





2885 South Horseshoe Drive, Naples, FL 34104 • (239) 252-5814 • collier.mpo@colliercountyfl.gov

INFORMATION ABOUT THE SUNSHINE LAW FOR MEMBERS

The Sunshine Law applies to local government boards and provides citizens with the right of access to the process to provide for citizen involvement in the making of decisions by advisory committees and boards.

Some important aspects of the Sunshine Law that apply to being a member of the MPO's advisory committees or boards are as follows:

- Any discussion between two or members of the same committee/board on any topic that could come before the committee/board for discussion is considered a meeting under the Sunshine Law. *The Sunshine Law specifically applies when two or more members of the same committee/board discuss a matter that may foreseeably come before the same board or committee. This includes written correspondence.*
- There are three basic requirements of the Sunshine Lawⁱ:
 - Meetings of public boards, commissions or committees must be open to the public.
 - Reasonable notice of such meetings must be given.
 - Minutes of the meeting must be taken.

Important reminders for members of the MPO's advisory committees/boards are as follows:

1. No pre or post meeting discussions with other committee/board members regarding matters that may be discussed at a committee/board meeting.
2. Do not use non-member liaisons between members.
3. As a committee/board member, any correspondence or emails to or from you relating to your committee/board service is a public record.
4. If a matter before the committee/board creates a conflict of interest for youⁱⁱ, abstain from voting and from persuasive discussion on the matter.

Source: Sunshine Law Presentation Guide developed by the Collier County Attorney's Office.

ⁱ [Section 286.011, Florida Statutes.](#)

ⁱⁱ [Section 112.3143, Florida Statutes.](#)